

Fig. 1

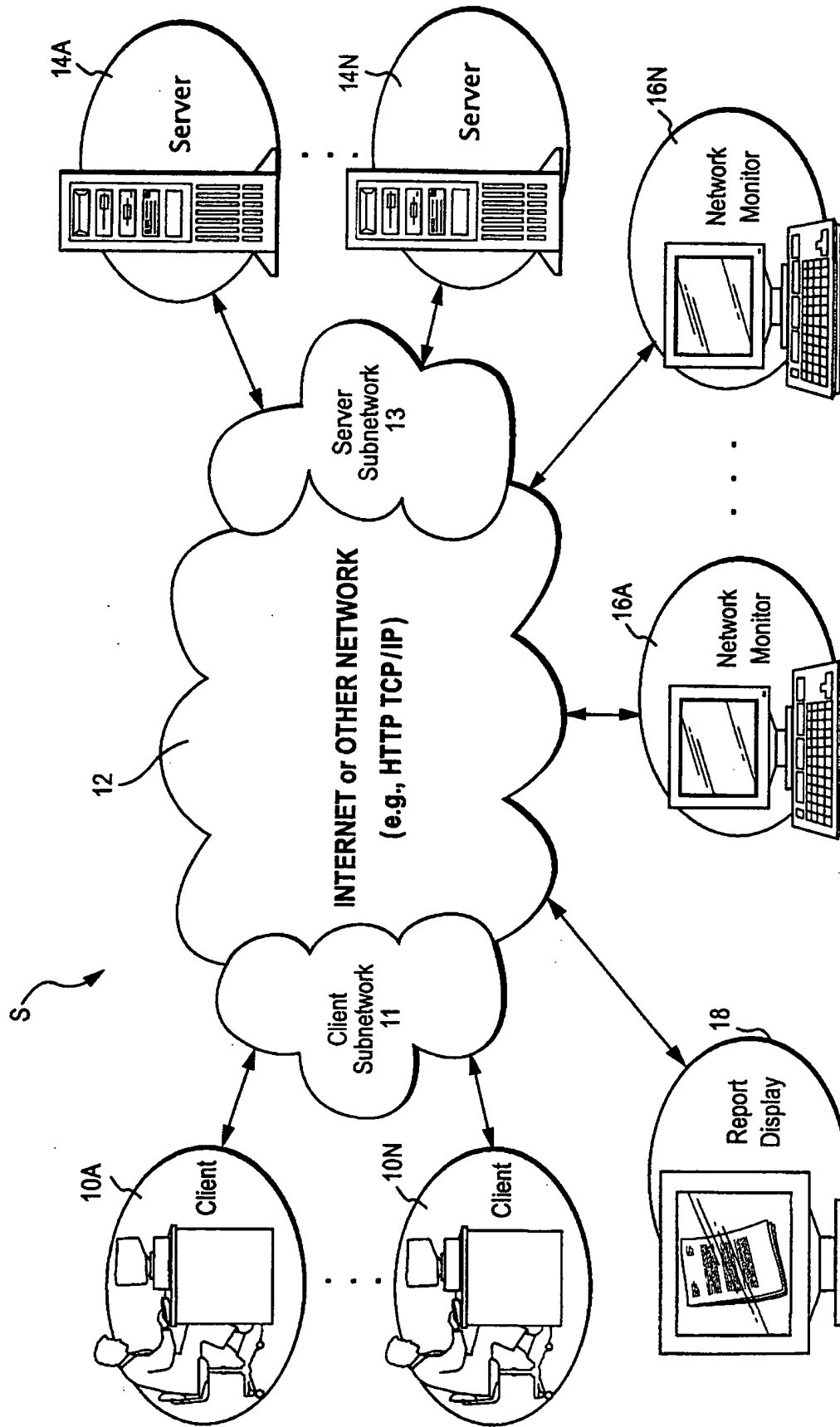


Fig. 2

Web Page Time Breakdown

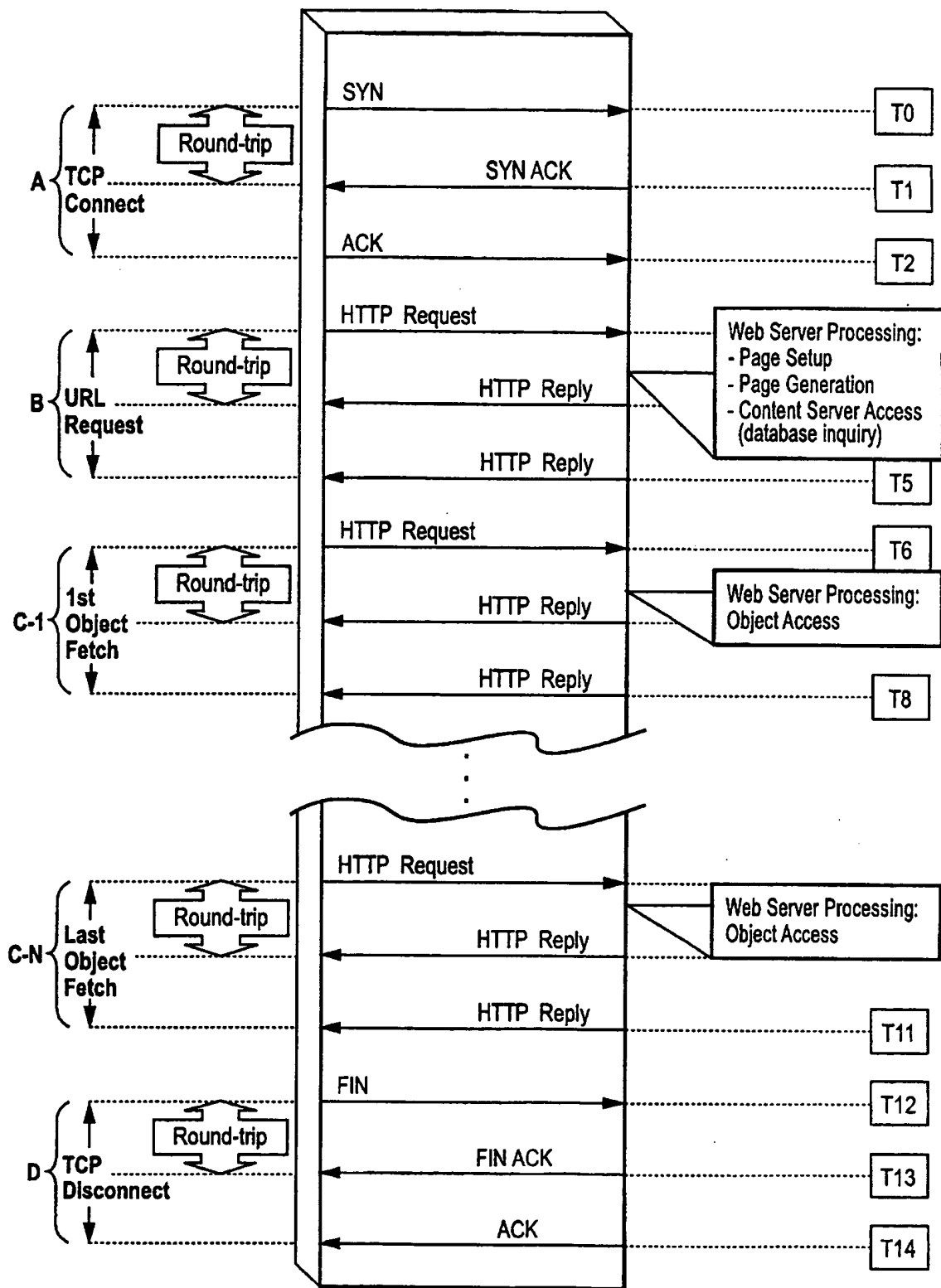


Fig. 3

Response Time Breakdown

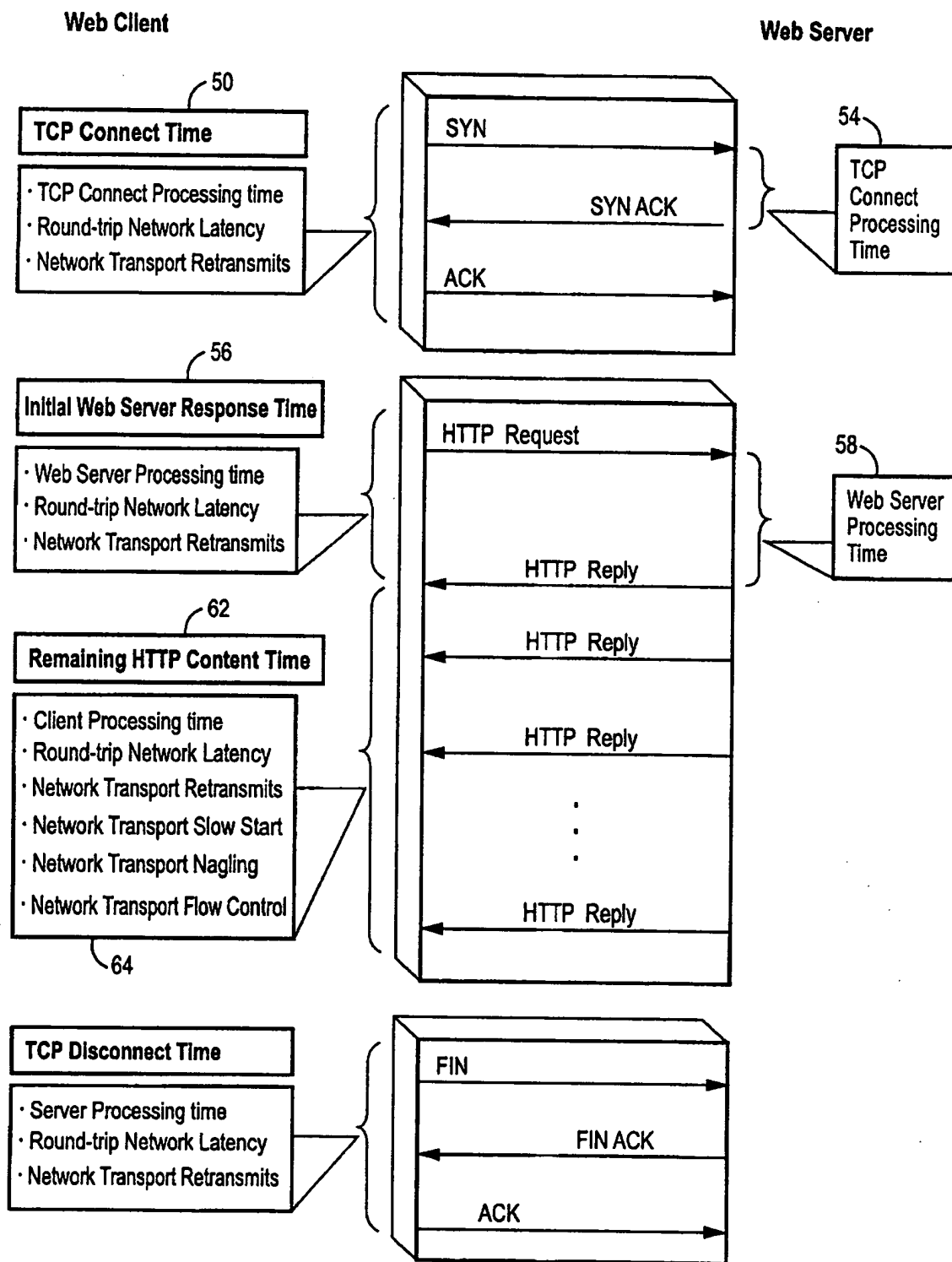


Fig. 5

**Round-trip Network Latency
Calculation**

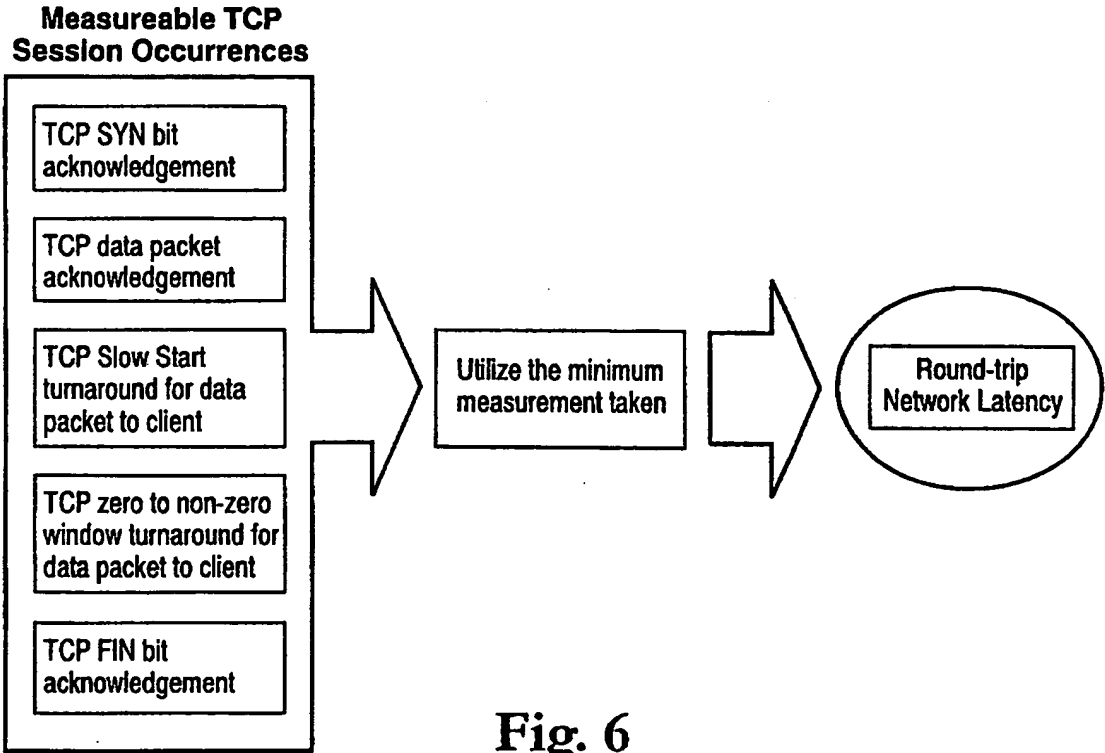


Fig. 6

Example Connect Time Metric 'Bucket' Breakdown

0ms - 500ms	500ms - 1 second	1 second - 3 seconds	4 seconds or higher
7840	529	9	1

Fig. 8

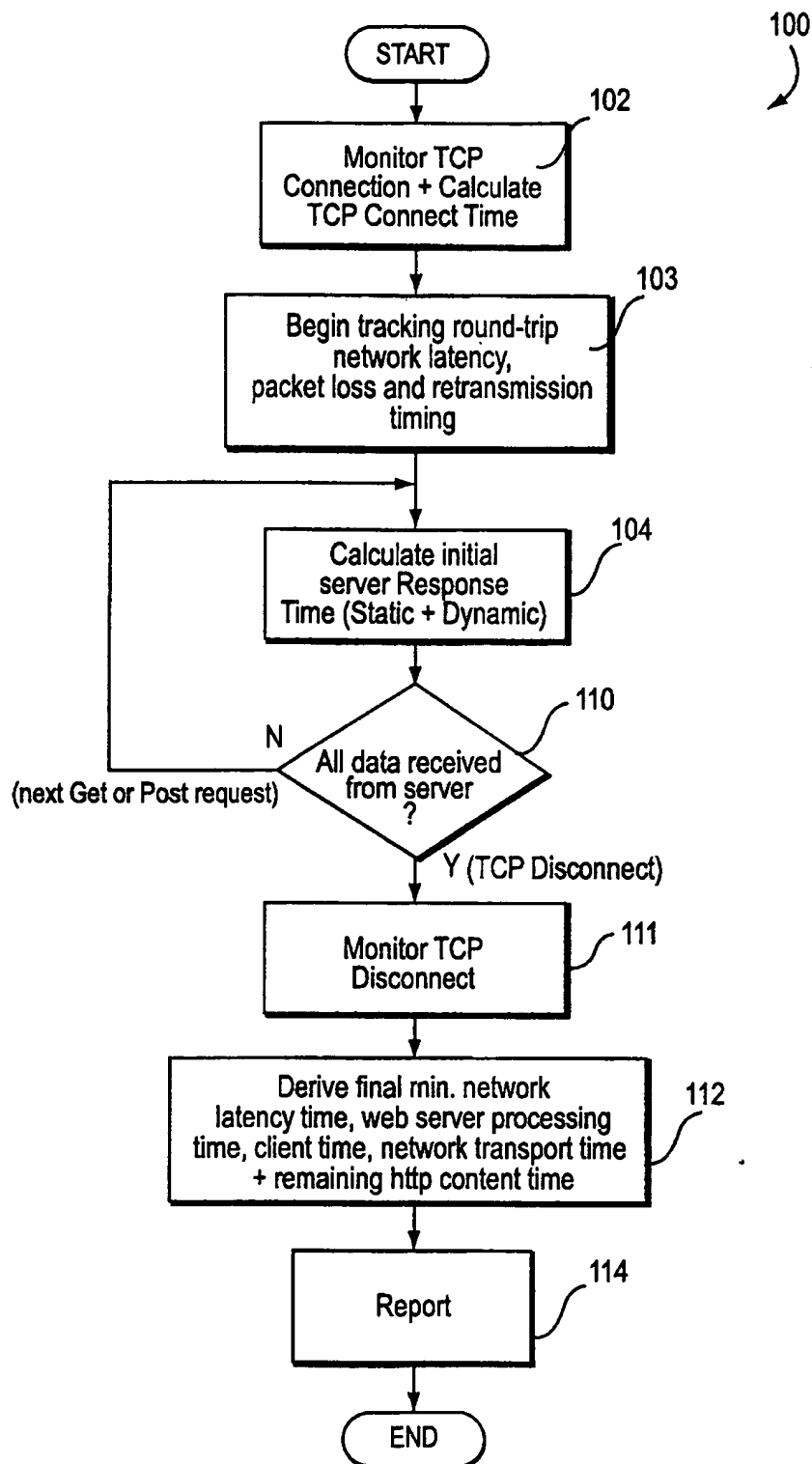


Fig. 7

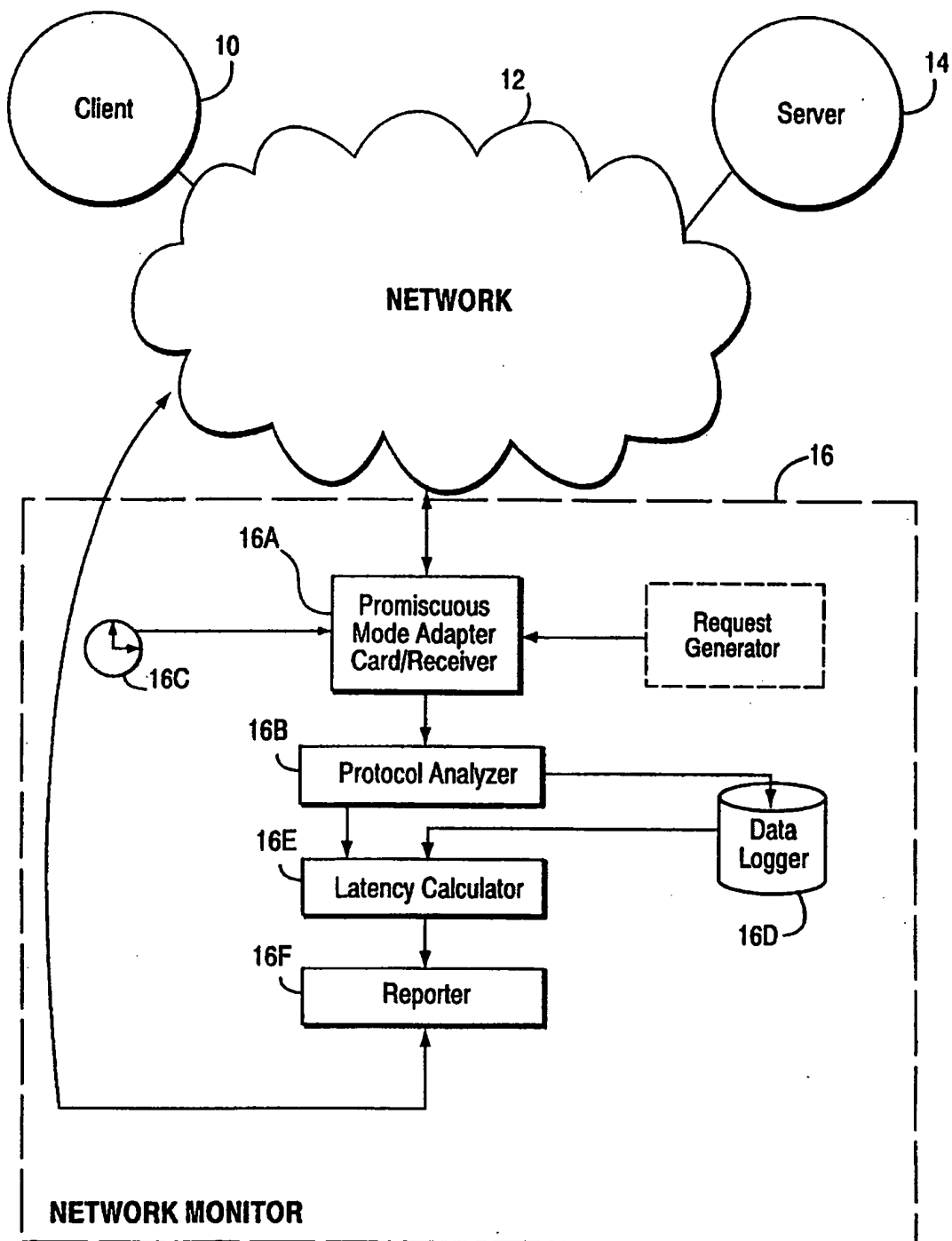


Fig. 9 Example Network Monitor Architecture

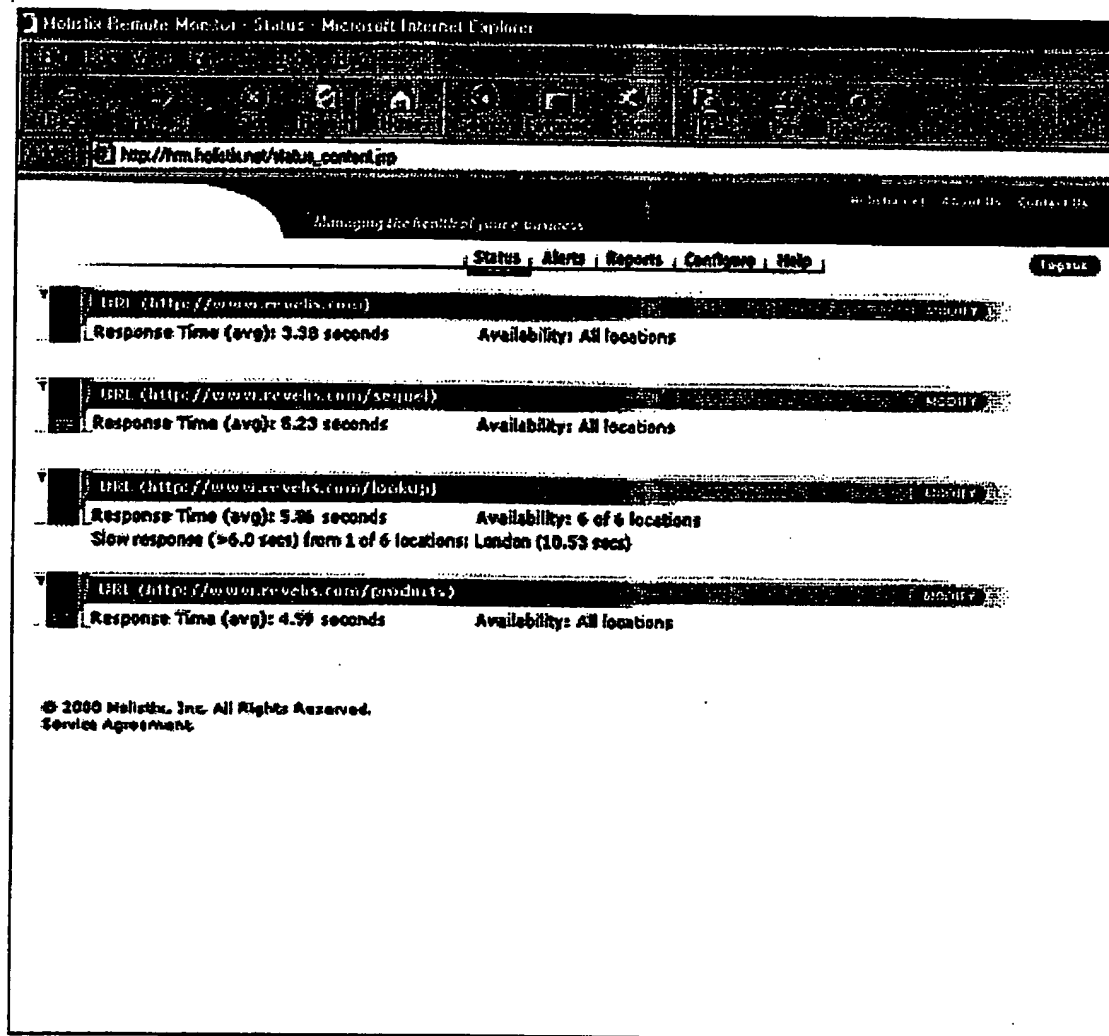


Fig. 10A

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09/04/04 14:22:40

HotStix HomeStix Monitor Status - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: http://www.hotstix.net/status_mon.asp?wid=182

Managing the health of your business

Home Status Alerts Reports Configure Help Logout

URL (<http://www.revelis.com/linkup>)

Current Availability	All locations	<input type="checkbox"/>
Response Time	5.86 seconds	<input checked="" type="checkbox"/>
Availability Last 24 hrs	100%	

8/19 8:00 PM 8/20 8:00 PM

URL Retrieval Time - <http://www.revelis.com/linkup> (seconds)

Details by Location

Location	Current Availability	Response Time	Avg. avail. Last 24 hrs	Last Measured
● Seattle/InterNAP	Available	4.20 seconds	100%	7:58 PM
● San Jose/Verio	Available	4.22 seconds	100%	7:58 PM
● Los Angeles/PSINet	Available	5.36 seconds	100%	7:59 PM
● Toronto/AJnet	Available	5.74 seconds	100%	7:57 PM
● New York/UUNET	Available	5.09 seconds	100%	7:57 PM
● London/PSINet	Available	10.53 seconds	100%	7:57 PM

● Good ▲ Warning ● Critical ● Unavailable, waiting for first sample, or sample failed.

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Fig. 10B

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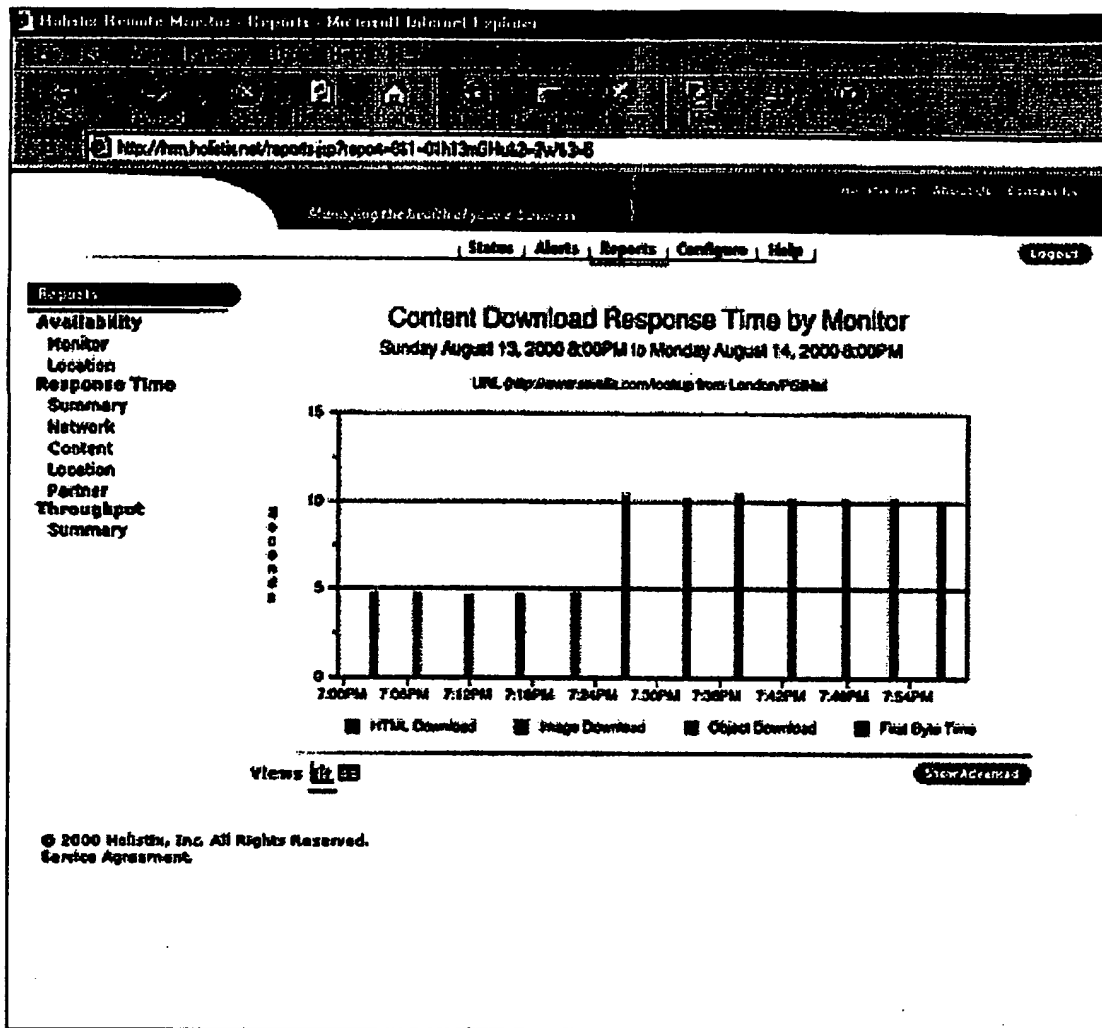


Fig. 10C

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